DIGITAL ATTENDANT CONSOLE

Model: KNDDT-A21

Redefine Telecommunications Mastery

Introducing the KNDDT-A21 Digital Attendant Console – a robust and versatile solution designed to oversee and manage a diverse spectrum of telecommunications functions. Boasting a generous 21-inch touchscreen display, dual individual handsets, and an integrated web server for remote administration, this console truly redefines control.

Key Features

Seamless Call Management:	Effortlessly monitor and queue up to 16 incoming calls with precision and efficiency.
Call Recording Excellence:	All call records reside within the EMT server, accessible for review and playback via the Digital Attendant Console's connection.
Personalized Ergonomics:	Tailored for Your Needs – Adjust the console's tilt to accommodate various user scenarios, embodying a user-centric design philosophy.
Effortless Voice Dispatch:	Seamlessly sync the Digital Console with the EMT server for functions such as conferencing, broadcasting, intercom, monitoring, call termination, and interruption, offering adept dispatch management.
Real-Time Status Insights:	Gain immediate visibility into user statuses and dispatch line usage – from online and offline to ringing and active call states.

Key Features [cont.]

Dual Individual Handsets:	Empower two independent operators to engage concurrently.
Adaptive Calling Flexibility:	Initiate calls to predefined user groups or select individuals, catering to dynamic communication needs.

Advanced Functions

Dynamic Call Control:	Seize the ability to intervene, control, or insert into ongoing calls, all at the operator's discretion.
Efficient Group Calls:	Effortlessly initiate calls to multiple users simultaneously, transforming the console into a platform for conducting large-scale meetings.
Empowered Conference Calls:	Set up, modify, and call out to predefined meeting groups and their participants, facilitating extensive gatherings with ease.

Benefits

The Digital Attendant Console is an invaluable asset for organizations seeking to efficiently manage and control extensive telecommunications networks. Its user-friendly interface and comprehensive feature set provide a myriad of benefits, enhancing efficiency, productivity, and customer service.

Elevated Efficiency: Manage incoming calls, record conversations, and playback voice messages with precision, augmenting overall operational efficiency.

Exceptional Customer Service: Deliver a superior caller experience with increased efficiency and professionalism, elevating the quality of customer interactions.

Dual-Operator Dynamics: Bolster control center adaptability through features that seamlessly manage incoming and outgoing calls, fortifying responsiveness.

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Specification

Installation	Desktop
Screen size	21.5 inch LCD screen-wide viewing angle IPS screen
Display resolution	Maximum resolution 1920*1080 display ratio 16:9
Induction mode	Capacitive touch screen
Power	External support DC 12V 10A power adapter, adapter AC220V input.
CPU	intel i7
RAM	8G DDR3
HDD	120G SSD
Size	91.5cm * 33.6cm 8.9cm
LAN	10/100BASE RJ45*2
Operating temperature	0℃～40℃
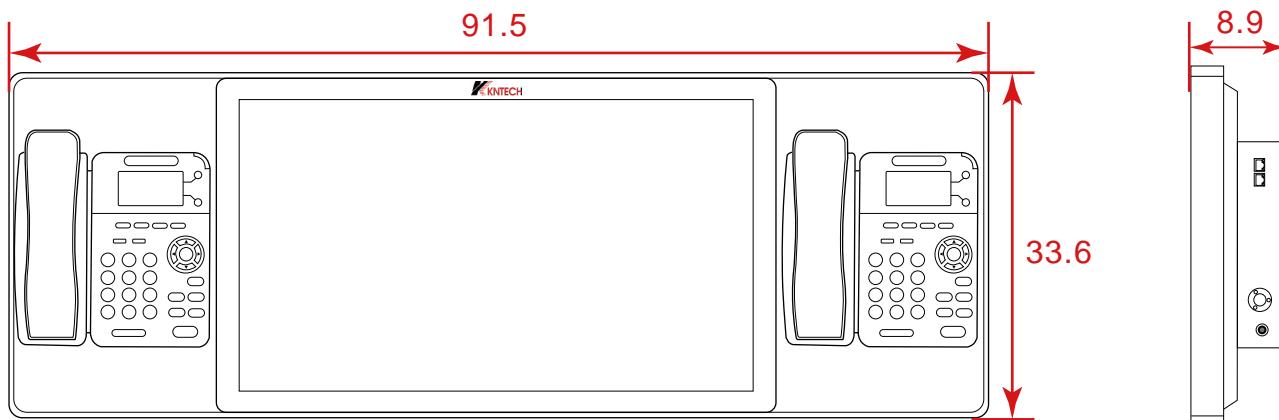
Dimension

All Dimensions are in cm

Photo Album
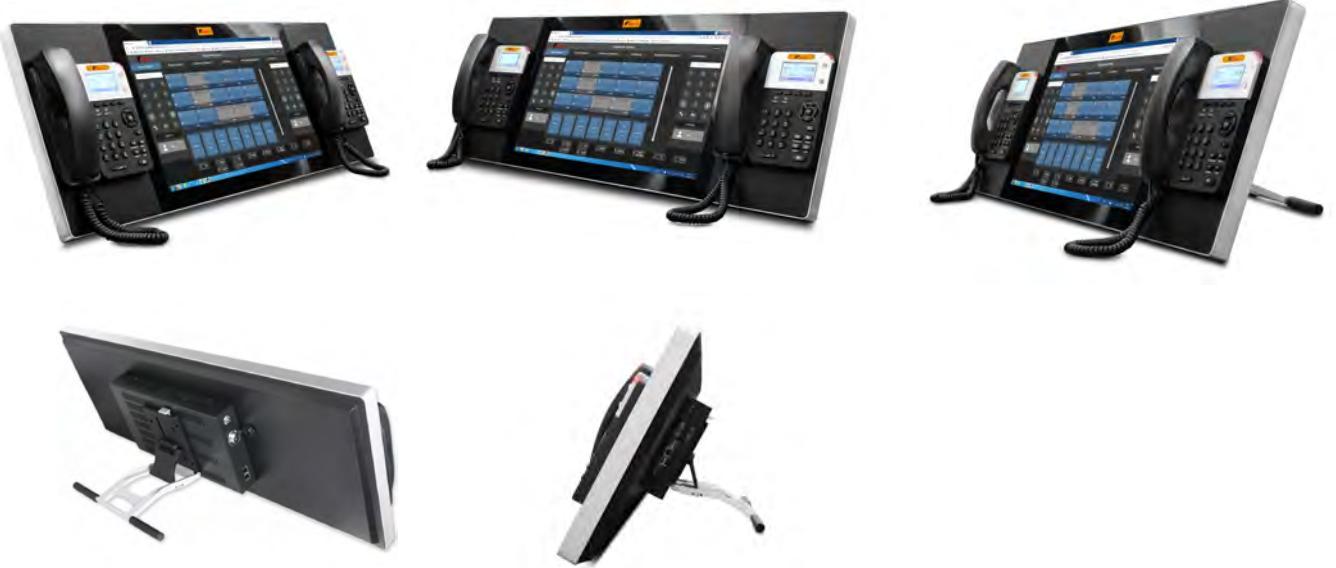
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